

United Airlines Inaugurates Nonstop Service Between Washington D.C. and Accra

United is the only carrier serving Accra nonstop from Washington, D.C.

ACCRA 15 May 2021 – United Airlines has inaugurated its three-times weekly service between its hub at Washington Dulles International Airport and Kotoka International Airport, celebrating the arrival of its first flight into Accra today. The new service is operated with state-of-the-art Boeing 787-8 Dreamliner aircraft, featuring United’s award-winning United Polaris business class cabin and United Premium Plus. United is the only carrier serving Accra nonstop from Washington, D.C.

Marking this special occasion, customers, guests, United employees and crew joined Marcel Fuchs – United Managing Director International Sales, Patrick Quayle - United Vice President International Network and Alliances, Yaw Kwakwa - Ghana Airports Company Limited Managing Director, Charles Kraikue - Ghana Civil Aviation Authority Director General, Stephanie S. Sullivan - U.S. Ambassador to Ghana and Kweku Ofori Asiamah - Ghana Transport Minister for a special water cannon salute and ceremony to welcome the arrival of United Flight UA996 from Washington D.C.

“We are thrilled with our new service between Washington, D.C. and Accra, which further expands our Africa route network and provides our customers from Ghana with direct access to the U.S. capital, as well as to over 100 destinations beyond our hub,” said Patrick Quayle, United’s Vice President of International Network and Alliances, who arrived on the first flight today. “This service, on our Boeing 787-8 Dreamliner, offers our customers from Ghana our newest, award-winning aircraft, featuring our United Polaris suite and United Premium Plus cabin.”

“GACL welcomes the decision of United Airlines to relaunch passenger flight operations in Ghana,” said Yaw Kwakwa, Managing Director, Ghana Airports Company Limited (GACL). “This is a demonstration of the confidence placed in Ghana’s aviation industry and the great strides made so far in positioning Ghana as the preferred aviation hub and leader in airport business in West Africa. This relaunch will offer the travelling public greater connectivity options to destinations across the

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United States. We welcome United Airlines back to Kotoka International Airport, the Best Airport in Africa by Size (2019 & 2020 ACI Customer Experience Award) and to a long, fruitful and successful working relationship.”

“This direct route will increase opportunities for cross-border trade, visits to Ghana’s amazing tourist destinations, and of course, reunions with family and friends. Today’s flight, and the many regular flights to come, provide an avenue for the people of Ghana and the United States to connect, and reconnect, with each other,” said Stephanie S. Sullivan, U.S. Ambassador to Ghana.

Accra (ACC) – Washington Dulles (IAD)

Flight	From	To	Depart	Arrive	Frequency	Aircraft	Start
UA997	ACC	IAD	11:45 pm	6:30 am	Mon, Thur, Sat	Boeing 787-8	16 May 2021
UA996	IAD	ACC	6:15 pm	8:40 am	Sun, Wed, Fri	Boeing 787-8	14 May 2021

All times are local.

The United Travel Experience

United’s new service from Accra to Washington Dulles is operated with Boeing 787-8 Dreamliner aircraft, featuring 28 all-aisle-access United Polaris business, 21 United Premium Plus premium economy, 36 Economy Plus and 158 Economy seats. The revolutionary design of the Dreamliner offers customers many features for increased comfort, such as large windows, spacious overhead storage and modern LED lighting to simulate a full day, helping passengers adjust their internal clock on the transatlantic flight. In addition, a lower cabin altitude, cleaner air and smoother ride help customers feel rested on arrival.

[United Polaris](#) business class is a premium travel experience that prioritises relaxation and comfort, featuring restaurant-quality inflight dining, premium amenity kits and full flat-bed, all-aisle-access seats.

United in Ghana

United customers in Ghana can book flights by visiting united.com or contacting the United Ticket Office on +233(0) 302 243 893 or +233(0) 302 243 895 (Monday - Friday, 8:30 a.m. - 5:30 p.m.) or their travel agent.

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Committed to Ensuring a Safe Journey

United is committed to putting health and safety at the forefront of every customer's journey, with the goal of delivering an industry-leading standard of cleanliness through its United [CleanPlus](#) programme.

United has teamed up with Clorox and Cleveland Clinic to redefine cleaning and health safety procedures from check-in to landing and has implemented more than a dozen new policies, protocols and innovations designed with the safety of customers and employees in mind. To manage entry requirements in different destinations, and find places to get tests, customers can visit United's [Travel Ready Center](#).

About United

United's shared purpose is "Connecting People. Uniting the World." For more information, visit [united.com](#), follow @United on Twitter and Instagram or connect on Facebook. The common stock of UAL is traded on the Nasdaq under the symbol "UAL".

For further information:

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